



## **Discover Puerto Rico Organizational Update**

The COVID-19 pandemic and resulting government policies limiting travel and tourism have impacted the tourism industry more so than any other industry. As a result, Discover Puerto Rico is taking temporary action to ensure optimal productivity and conserve valuable resources.

This week, we furloughed 8 employees. For the destination to maintain a presence with future travelers, meeting planners, and travel advisors, among others, our priority has been keeping Puerto Rico top of mind, working towards an Island reopening date of July 15. As this has been postponed indefinitely, we have taken actions to temporarily restructure our internal operations to meet current needs.

The decision to furlough these employees was a very difficult one and was made alongside other changes including, compensation reduction affecting several employees made at the start of the pandemic and cuts in operations costs. Additionally, we have avoided filling open positions, reduced or eliminated several contract services, and eliminated all non-essential expenses.

Discover Puerto Rico's employees are essential to achieve our goals, especially during unprecedented times when our role to educate and inspire travelers, meeting planners and travel advisors is more critical than ever. We plan to reinstate those impacted as quickly as possible, when we are permitted to promote inbound tourism and normal work levels resume.

Despite this, we remain agile and will assess the circumstances regularly to ensure all decisions are made in accordance with actions and policies that drive our goals. We will continue to serve our destination with excellence and help the industry accelerate the economic recovery as quickly as realities allow, as it is our main priority.

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